



To us, keeping families close is what matters the most

RMHC Ireland,
The Ronald McDonald House,
Children's Health Ireland at Crumlin,
Dublin 12, D12 DY0g.

01 4560436 | admin@rmhc.ie | www.rmhc.ie
CHY12553 | CRA 20037000

The Ronald McDonald House Charity Providing Family Centred Care in Ireland since 2004

RMHC Ireland Mission Statement:

The mission of RMHC Ireland is to provide a Ronald McDonald House to support families whose children are seriously ill in hospital. The Ronald McDonald House provides accommodation and a caring and supportive environment for families whose children are seriously ill and are hospitalised or undergoing medical treatment at Children's Health Ireland at Crumlin.

What The Ronald McDonald House Charities does:

The Ronald McDonald House Charities helps families with sick children stay close to each other and to the care they need, when they need it most.

- RMHC Ireland has provided this service for the past 14.5 years at their facilities in Crumlin and are recognised experts in their field.
- RMHC Ireland provide family centred accommodation to help keep families together, close to their sick child and close to the support they need throughout their child's attendance in hospital.
- This caring environment gives families with a sick child what they often need most - each other. For a sick child, sometimes the best medicine is having family nearby for more hugs and love.
- The charity help families cope better and focus on the needs of their sick child because they have support from their own and other families in similar difficulties.
- RMHC Ireland help give families the ability to spend more time with their sick children, to interact with their doctors, and to make important decisions about their children's care.
- RMHC Ireland serve families who must travel far from home, thus reducing the stress & cost of travel, accommodation, meals, parking etc. RMHC helps Irish families save more than €700,000 annually and it is anticipated that this economic benefit will be c. €1.75m annually in the new facility.



Ronald McDonald House Charities Ltd

RMHC Board of Trustees: Chairperson: Marian Carroll. Treasurer: David Bobbett. Company Secretary: Dr. Sarah Curry.

Trustees: Alison Cowzer, Martin Foy, Bernard Byrne, Rosie Conneely, Carolyn Odgers, Diarmuid Geary, Jennifer Power

Company Registered Number: 272275





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Benefits to families and the hospital:

- The House is much more than a room to stay in. It provides comfort, support and resources for families with sick children and is just steps from the hospital.
- The facility reduces pressure on the Hospital to provide and operate a similar facility.
- Current Operating Cost Savings to Crumlin Hospital - €400,000 per annum
- Operating Cost Savings at the New Hospital - €1.25m per annum.

Research shows that RMHC and the Ronald McDonald House program:

- Supports a family's psychological well-being by keeping them close together and providing emotional and physical comfort and support.
- Enhances the hospital experience for the child and the family.
- Helps alleviate the financial stress of accommodation needs.
- Results in better sleep quality for parents which gives them the rest they need to make critical decisions related to their child's care.
- Helps families cope better and focus on the needs of their sick child when they have support from family members and other families.
- Gives families who stay at a Ronald McDonald House a better perceived quality of life.
- Allows children to express their emotions and feel a sense of normalcy in the face of stress and medical trauma through play spaces at the Ronald McDonald House.
- 40 percent of families served at Ronald McDonald Houses have children in the neonatal intensive care unit (NICU)
- Our hospital partners agree that RMHC reduces stress and financial burden for families, and helps them deliver the best care possible.
- Data available on request

RMHC Ireland support comes from the wider community:

McDonald's Owner/Operators, Suppliers, Employees and Customers



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- Instore Events
- Fundraising
- RMHC Ireland 2019 2
- RMHC Event Support
- In-kind Support
- Financial Contributions
- Volunteering – including Board Membership

Many leading Irish companies across all sectors

- In-Kind donations
- Services
- Event Support
- Financial contribution
- Volunteers.

Local Communities & Individuals

- Volunteering
- Fundraising

Families that have stayed at the House

- Volunteering – including Board Membership
- Fundraising
- Telling their Stories

RMHC Ireland is an independent, not-for-profit company

- RMHC Ireland rely on the support of the entire community to provide our services

Governance:

RMHC is committed to the highest standards of Good Governance and is a trustworthy charity.

- Eighty-six cents of every Euro donated is used to fund The Ronald McDonald House in Crumlin and to help raise funds for a new 53 bedroomed Ronald McDonald House alongside the New Children's Hospital thereby benefitting children and their families from across Ireland.





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- RMHC is supported by approximately 1,500 volunteers annually who dedicate their time and talent helping to offset costs and allowing the Charity to direct more donations back to the Ronald McDonald House supporting children and their families.
- RMHC Ireland complies fully with The Governance Code for the Community, Voluntary and Charitable Sector in Ireland. RMHC Ireland is fully committed to achieving the standards contained within the Statement of Guiding Principles of Fundraising from the Irish Charities Tax Reform group.
- Members of the Board provide their services on a Pro Bono basis.

Overall Impact:

- RMHC provides vital resources and compassionate care to families and their children, who are being served by leading hospitals worldwide.
- To date, eleven peer-reviewed, published studies illustrate the important role that RMHC programmes play, in enabling family-centred care.

RMHC Global

- RMHC Ireland receives its Operating License from RMHC Global.
- RMHC keeps families together, close to the care they need through more than 368 Ronald McDonald Houses, 249 Ronald McDonald Family Rooms, and 49 Ronald McDonald Care Mobiles in 64 countries and regions around the world.
- In 2017 RMHC provided care and resources to more than five and a half million children and families and provided approximately 2.4 million overnight stays in neighbourhoods and in communities around the world.
- Worldwide Families saved an estimated \$880,104,484 in out-of-pocket lodging and meal expenses due to the presence of Ronald McDonald House and Ronald McDonald Family Room programmes.
- As a global organisation RMHC strives for excellence and seeks to operate with efficiency and effectiveness. To this end the framework in which they



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operate is the RMHC Global Performance Plan. RMHC provides Guides to cover the following areas of the Performance Plan:

- Programme Performance
- Community Engagement
- Financial Sustainability
- Environmental Sustainability
- Management Effectiveness
- RMHC Ireland 2019 3
- In order to ensure consistent operational standards throughout the world all chapters are asked to partake in free monthly webinars, educational and information sessions covering:
 - Governance, Operations, Environmental Sustainability, Financial Management, Marketing and Communications.
 - RMHC Regional and International Conferences are hosted by RMHC Global. Attendance is strongly recommended. RMHC Ireland are active attendees.
 - RMHC Global are committed to presenting Annual Awards of Excellence to Chapters who meet the operational standards as set out in the RMHC Operating Licence. RMHC Ireland receives this grant every year.

Looking to the Future. The New Children's Hospital:

Please read Press Release from Department of Health [here](#) in relation to the appointment of Ronald McDonald House Charities as the designated charity partner for the proposed Family Accommodation Unit at the new Children's Hospital.

The New Children's Hospital, on the St. James's site is the most significant capital investment project ever undertaken in healthcare in Ireland.

- A network of care with a New Children's Hospital at the epicentre will reach out through satellites and regional centres to deliver comprehensive paediatric care for Ireland's children and young people.
- The new hospital will offer no less than 39 Paediatric specialties, care in the new hospital will be supported with state-of-the-art equipment, facilities and





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systems. It will be the national hospital for the island of Ireland catering for children and young people in need of specialist and complex care.

- The New Children's Hospital will play a central role in educating and training doctors, nurses, health and social care professionals who specialise in Paediatrics and neonatology.
- The hospital will be 'research active' with the knowledge that today's child health research is tomorrow's standard of care. The expected opening date is 2023.

The New 53 Bedroom Ronald McDonald House:

- The land has been kindly provided by the HSE.
- The Board of RMHC is committed to delivering this essential service alongside the new hospital.
- The annual running costs will be approximately €1.25 million.

The new House will provide 53 families every night, from across the island of Ireland with:

- 53 fully equipped, ensuite bedrooms which will cater for the whole family
- 5 kitchens so families can cook their own meals
- A semi industrial Kitchen to enable our Cooking4Families Programme provide meals FOC for families every day
- Direct, immediate and easy access to the Hospital
- A direct phone line to the hospital in every room
- Intimate living areas to protect the privacy of family life
- Play areas and recreation rooms for children of all ages
- On-site car parking facilities

Between now and 2023, The Charity will raise funds to:

- Continue to provide the essential, low-cost service for families whose children are attending hospital in Crumlin.





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- Continue to follow its current fundraising model to raise the funds necessary to help build, fit out and run the new Ronald McDonald House alongside the New Children's Hospital.

RMHC position is clear.

- RMHC Ireland will transfer its operation of providing Family Accommodation in The Ronald McDonald House at Children's Health Ireland at Crumlin, to the New Children's Hospital, at St. James's Hospital, Rialto.
- RMHC Ireland will make a significant commitment to the capital cost of the new 53-bedroom House and will be responsible for the ongoing running costs.
- In accordance with the Charity's Operating Licence, the family accommodation unit that RMHC Ireland will provide and run at the New Children's Hospital will operate under the name The Ronald McDonald House.