



RMHC
Ireland

Keeping families close™

RMHC Ireland Donor Charter

Our pledge is To treat all our donors with respect, honesty and openness. We commit to being accountable and transparent so that donors and prospective donors can have full confidence in RMHC Ireland. We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the charity's mission, and of the way the charity intends to use donated resources.
- Be informed of the identity of those serving on the charity's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the charity's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers or employees of the charity.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the charity intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the charity.

Ronald McDonald House Charity Ltd

RMHC Board of Trustees: Chairperson: Dr. Bruce Mitchell. CEO: Marian Carroll. Treasurer: David Bobbett. Company Secretary: Dr. Aengus O'Marcaigh
Trustees: Alison Cowzer, Jimmy Edwards, Martin Foy, Bernard Byrne, Rosie Conneely, Carolyn Odgers, Diarmuid Geary

Charity Registered Number: CHY12553 / Company Registered Number: 272275